



Machakos University S.A.M.U 2021 Voter Verification Guidelines

1. All students will receive a verification email in their **Machakos University Student's Email Address** e.g. admission@student.mksu.ac.ke
2. If you don't see an email from **iVoting** in your **inbox** folder, kindly check your **spam** folder
3. Any and all emails will be sent from no-reply@ivoting.co.ke **ONLY**
4. Issues with **Machakos University Student's Email Address** such as password issues will be handled from the **Machakos University ICT department**
5. Student's will be able to change their **iVoting** account password from the **Poll Confirmation Email** after successful verification. This service shall be available to all students until February 9, 2021 at 12 midnight.
6. Your password should contain :
 - At least one capital/uppercase letter
 - At least one lowercase letter
 - At least one number
 - At least one special character e.g @,#,& etc
 - At least 8 characters long
7. For Any issues, kindly contact :
 - Email : info@ivoting.co.ke
 - WhatsApp : +254738033634 or +254774533691 or +254736594546
 - Calls or SMS : +254775792466 or +254752656776